



Programme overview

Systems Advisory Group

Misys Systems Advisory Group consultants offer a value-added service – at no additional cost to the ongoing maintenance contract cost – to help you exploit your solutions to the max.

From sharing industry best practice to performance tuning, the Misys Systems Advisory Group can help you – and learn with you.

The Misys Systems Advisory Group comprises a senior team of industry and product experts, pro-actively reaching out to offer knowledge-centred systems advisory services aimed at maximising the value and business benefits of Misys software.

This service includes a review of business objectives in the context of industry trends, current systems utilisation, and ways that you can realise additional value from Misys products.

Benefits of the Systems Advisory Group also include:

- ▶ Providing proactive customer engagement and advice and discussing industry best practice
- ▶ Being a value-adding business partner and re-enforcing trust in a long-term relationship
- ▶ Leveraging knowledge and helping convert customer business strategy to execution

The Systems Advisory Group team meets with representatives from each relevant activity (desk, department, function) to perform one-to-one interviews in a two- or three-day onsite visit based on prepared questionnaires.

The visits are designed to help fully understand the business context, objectives and current utilisation of the software. A detailed report is made available for your own management review and prioritisation.



Engage with industry and product experts

Engaging with the Systems Advisory Group works well when the following key actions are put in place:

- › Ensure buy-in from senior management sponsors in the organisation, both business and IT
- › Ensure relevant stakeholders are available as agreed prior to review
- › Dedicate the agreed timeframe to preparation and review meetings and follow-up; initial review meetings usually require 1-2 hours per stakeholder
- › Help drive through any actions agreed as outcomes of the review meetings
- › Provide feedback via a post-review survey so that Misys can continue to refine and improve the process.

To find out more about this and further Misys Connect programmes, speak with your account manager, or for a response within 24 business hours, e-mail misysconnect@misys.com.

About Misys

Misys is at the forefront of the financial software industry, providing the broadest portfolio of banking, capital markets, investment management and risk solutions available on the market. With more than 2,000 customers in 130 countries our team of domain experts, combined with our partner eco-system, have an unparalleled ability to address industry requirements at both a global and local level. We connect systems, collect data and create intelligent information to drive smarter business decisions. To learn more about how our Fusion software portfolio can deliver a holistic view of your operations, and help you to solve your most complex challenges, please visit misys.com and follow us [@MisysFS](https://twitter.com/MisysFS) on Twitter.

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